



TOWARD

the modernization and transformation
of the health care system

Strategic Plan
• 2017-2020 •

Overview



Francophone leader
serving its communities



Mission

A mission statement describes the purpose of the organization. Our mission:

Excel in improving people's health



Vision

A vision statement is an ambitious and inspirational description of what we want to achieve. It mobilizes all efforts to achieve the desired results. Our vision:

People responsible for their own health

Values

Values reflect the organizational culture. Values direct and guide the day-to-day behaviours and practices of employees, medical staff members, and volunteers. Our values:

- **Respect**
- **Compassion**
- **Integrity**
- **Accountability**
- **Equity**
- **Engagement**

Corporate image



Leader francophone au service de ses collectivités
Francophone leader serving its communities



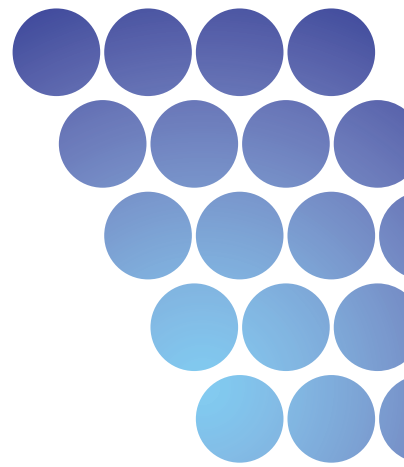
Strategic directions

The strategic directions form the cornerstone of the strategic plan and express the broad directions in which the Network will be moving in order to achieve its mission. Each strategic direction is accompanied by one or more priority areas for action.



1

We will contribute to improving the health of people.

- Increasing health promotion programs with more intersectorial collaboration
 - Optimizing disease prevention programs
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2

We will provide continuous primary health services as close as possible to people's homes.

- Expanding alternatives to hospitalization
- Standardizing best practices in the continuous management of chronic diseases
- Optimizing mental health services
- Developing a common decision approach with patients and their families in planning care and services

3

We will ensure fair access to care and services across the Network's territory.

- Improving access to care and services, namely in rural settings
 - Developing optimal access to specialty resources and services
 - Adapting services to the particular needs of seniors and targeted clients
 - Involving patients and their families in the identification of the Network's directions
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4

We will promote a culture of excellence.

- Maintaining and improving the evaluation and learning culture

5

We will optimize the university training and research mission.

- Developing the Network's university training and research mission

6

We will promote the growth and development of the Network employees and medical staff members.

- Using evidence-based data and innovative practices
- Supporting the wellness of employees and medical staff members
- Recruiting experts and maintaining and enhancing skills

7

We will promote transparency in communications and the involvement of communities.

- Continued community involvement in the identification of health needs and establishment of priorities for their settings
- Continuous information on existing services, the Network's capabilities, and challenges in service delivery
- Dissemination of best practices and the Network's successes





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This document is available on the
Vitalité Health Network website.

For the employees of the Network,
it is also accessible on Boulevard.