

QUICK REFERENCE (2022-10-06)



DESIGNATED SUPPORT PERSONS (DSP) AND VISITORS

SECTIONS	ALERT LEVELS IN A ZONE OR FACILITY			
		INTERNAL LOCK DOWN/FACILITY IN CRISIS	INTERNAL RED	INTERNAL ORANGE
	DESIGNATED SUPPORT PERSONS (DSP)			
Designated support persons (DSP)	<p>Eligible patients below can identify up to two DSPs present at a time (exceptions to the number of DSPs are identified below). The nursing staff or the patient communicates with each person to advise them that they have been designated as support person. They must be informed of their role as DSP and of the visitation plan. The nursing staff invites the designated support person to read the information on the Network's website and provides them with the Information Guide for DSPs. DSP must go through screening at the door and is not allowed to visit if symptomatic. They should limit circulation in the hospital/ unit as much as possible and stay in the patient's room.</p>			
Patient suspected or confirmed COVID + at end of life	<p>Compassionate visits for suspected or COVID-19 positive patients. Follow the guidelines (click on hyperlink): Compassionate visits for suspected and COVID-19 positive patients</p>			
<p>Palliative care/End of life (including end-of-life patients hospitalized in a unit other than palliative care)</p> <p>*Patient must have a score of 60% or less on the Palliative Care Performance Scale. A clinical prognosis should determine that the patient will die within the next three months and that the patient is unlikely to return home.</p> <p>The list of designated persons must be provided to the facility in advance</p>	<p><u>1 DSP at a time*</u> (unless support is required) from a list of 3 persons.</p> <p>Once the patient's PPS decreases to 20%, 2 DSPs can be present at a time and the 2 can alternate.</p> <p>Also, one additional fully vaccinated person (pastoral/spiritual care), can provide comfort to the patient/family.</p>	<p><u>1 DSP at a time*</u> (unless support is required) from a list of 10 persons.</p> <p>Once the patient's PPS decreases to 20%, 2 DSPs can be present at a time and the 2 can alternate.</p> <p>Also, one additional fully vaccinated person (pastoral/spiritual care), can provide comfort to the patient/family.</p>	<p><u>2 DSPs or more</u> depending on the space available in the case of patients whose palliative care performance scale is 20% or less</p>	<p><u>2 DSPs or more</u> depending on the space available in the case of patients whose palliative care performance scale is 20% or less</p>
Medically Assisted Death (MAID)	<p><u>1 DSP at a time</u> from a list of 3 persons in the pre-procedure phase.</p>	<p><u>1 DSP at a time</u> from a list of 10 persons in the pre-procedure phase.</p>	<p><u>2 DSPs at a time</u> in the pre procedure phase.</p>	<p><u>2 DSPs at a time</u> in the pre procedure phase</p>

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The list of the designated persons must be provided to the facility in advance		2 DSPs at a time during the procedure and one clergy (if requested).	2 DSPs at a time during the procedure and one clergy (if requested).	2 DSPs or more depending on the space available in the case of patients whose procedure (MAID) is in process.	2 DSPs or more depending on the space available in the case of patients whose procedure (MAID) is in process.
Intensive / Critical care (including critically ill patients hospitalized in a unit other than the intensive care unit and whose physician considers their life to be threatened – ex. Post-op, oncology, trauma)		1 DSP	Up to 2 DSPs, one present a time	2 DSPs when physical space permits	2 DSPs when physical space permits
Obstetrics (Labor/Delivery)		1 DSP	2 DSPs permitted, when physical space allows. A Doula can be one of the DSPs.	2 DSPs when physical space permits	2 DSPs when physical space permits
Post partum		1 DSP	Up to 2 DSPs, one present at a time.	2 DSPs when physical space permits	2 DSPs when physical space permits
Neonatal		Up to 2 DSPs, 2 present at a time – when physical space permits	Up to 2 DSPs, 2 present at a time – when physical space permits	Up to 2 DSPs, 2 present at a time – when physical space permits	Up to 2 DSPs, 2 present at a time – when physical space permits
Pediatrics / pediatric psychiatry		Up to 2 DSPs, 1 present at a time	Up to 2 DSPs, 2 present at a time – when physical space permits	Up to 2 DSPs, 2 present at a time – when physical space permits	Up to 2 DSPs, 2 present at a time – when physical space permits
Patients hospitalized 14 days or more		1 DSPs for patients requiring assistance with decision making and communication	Up to 5 DSPs, 2 present at a time	Up to 5 DSPs, 2 present at a time	Up to 5 DSPs, 2 present at a time
All other patient groups (hospitalized less than 14 days)		1 DSPs for patients requiring assistance with decision making and communication	Up to 2 DSPs with 1 present at a time	Up to 2 DSPs, 2 present at a time	Up to 2 DSPs, 2 present at a time

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Patients with intellectual / communication impairments (e.g. cognitive impairment leading to restlessness and inability to console, communication impairment that affects care)		1 DSP	Up to 2 DSPs, one present at a time	Up to 2 DSPs, 2 present at a time	Up to 2 DSPs, 2 present at a time
Emergency and ambulatory services (unplanned visit)		ONE DSP ONLY for patients requiring essential support (intellectual deficiency, minor).	ONE DSP ONLY for patients requiring physical or emotional support or assistance with decision making or communication. Only ONE support person is permitted for pediatric patients (parent or caregiver).	ONE DSP	ONE DSP
Scheduled appointment in outpatient services (eg: outpatient clinics, blood tests, diagnostic imaging, ECGs, physiotherapy services, speech therapy, etc.)		ONE DSP ONLY for exceptional situations if the patient requires essential support (eg. intellectual disability, minor).	ONE DSP ONLY for patients who need physical or emotional support or who need help with decision making or communication. Pregnant women who have an ultrasound exam can have a DSP.	ONE DSP	ONE DSP
Residents at the Veterans Health Centre (Moncton) and Residents at the Restigouche Hospital Centre		Up to 2 DSPs with 1 present at a time	Up to 5 DSPs with 2 present at a time	Up to 5 DSPs with 2 present at a time	Up to 5 DSPs with 2 present at a time
Self-monitoring	ALL DSPs	The DSP must perform a self-assessment at home before each visit.	The DSP must perform a self-assessment at home before each visit.	The DSP must perform a self-assessment at home before each visit.	The DSP must perform a self-assessment at home before each visit.
Masks	ALL DSPs	Must wear a medical mask at all times.	Must wear a medical mask at all times.	Must wear a medical mask at all times.	Must wear a medical mask at all times.

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Use of kitchenettes by DSP	ALL DSPs	Access to kitchenettes <u>only permitted</u> on palliative and pediatric units.	Access to kitchenettes <u>only permitted</u> on palliative and pediatric units.	Access to kitchenettes <u>only permitted</u> on palliative and pediatric units.	Access to kitchenettes <u>only permitted</u> on palliative and pediatric units.
GENERAL VISITORS					
General visitors		Not permitted	Not permitted	Allowed during general visiting hours (2:00 – 8:00) 2 persons permitted at a time (DSP or visitor)	Allowed during general visiting hours (2:00 – 8:00) 2 persons permitted at a time (DSP or visitor)
Pet visitation	<p>Service animals are permitted.</p> <p>Personal pet visitation is permitted in all phases, except in facility confinement, the visit must not pose a significant risk to the patient and the healthcare worker safety in the context of the pandemic.</p> <p>Pet therapy has started on certain units, but these units must not be in outbreak. All ICP measures must always be followed.</p>				
Children	<p>Children are not allowed to visit, except when in the Yellow Phase. Children must be 12 years of age and older and be accompanied. For end-of-life/critical condition patients, requests for exceptions to this restriction must be reviewed and approved on a case-by-case basis.</p> <p>If visiting permission is granted, children must be accompanied and measures taken to ensure compliance with infection prevention and control requirements (hand hygiene, mask, etc.).</p>				

