

COVID-19 – Pre-screening Questionnaire Work tool for the use of all outpatient services (to be used the day before or close to an appointment for any patient)

Before the scheduled date of the appointment, the patient must be contacted and questioned on the following points:

COVID-19 symptoms

Fever / chills

□ Cough (new cough or worsening of chronic cough)

Headache

- Sore throat
 Diarrhea
- Runny nose/Nasal congestionNew fatigue
- New muscle pain
- Loss of sense of taste or smell Purple markings on the fingers or toes (in children
- □ Shortness of breath/Difficulty breathing
- Loss of appetite

Additional history / information

- □ Has been in contact with a confirmed COVID-19 case within the past 7 days?
- Have you been diagnosed with Covid-19 within the past 10 days?
- Have you been told that you have been exposed to Covid-19 within the past 7 days?

If the patient has 2 or more symptoms or answers YES to an additional information / history:

- Appointments that can be canceled (non-urgent):
 - For cancellation of an appointment, consult the manager, healthcare professional or delegate.
 - The patient will be referred to his family doctor / nurse practitioner or 811 or on the website for screening (self regulation)
 - Tell the patient to call back the service / clinic to make a new appointment once he has received the results of the COVID-19 screening.
- Appointments that cannot be canceled:
 - o Confirm the appointment with the patient
 - The patient should be the last appointment of the day if possible
 - Notify the patient that he will be isolated during his visit.

For any other patient with no symptoms (see Additional Information / History):

• The appointment can take place as planned.

Instructions for all patients:

- Arrive only 15 minutes before his appointment (or more, to be determined by service/clinic)
- Advise the patient to bring only the items necessary for their appointment. Ex: hospital card and Medicare, drugs, etc.
- The patient will need to wear a mask during his visit (exception under 2 years old, if he has respiratory distress or if he can't remove the mask by himself).

Guidelines for Designated Support Persons

• All patients can have 1 DSP.