

REGIONAL GUIDE COVID-19 RELATED PATIENT PATHWAY WITHIN A COMMUNITY HEALTH CENTRE

At all times, the safety of staff is the priority. It is a prerequisite for all staff directly participating in the care of suspected COVID-19 patients to be proficient using the required equipment.

We now follow the [Guide to door control](#).

Walk-In Clinic:

No patient will be allowed to enter for an unscheduled visit to the walk-in clinic.

- If a patient presents for screening only, they will be returned home with the telephone number of the Walk-In Clinic. They will be given the standard advice and self-isolation advice.
- If a patient presents at the Walk-In Clinic with mild symptoms, they will be returned to their home/car with the telephone number of the Walk-In Clinic, where they must call to book a telephone appointment;
- If a patient presents with moderate to severe symptoms, they must remain at the entrance. A Code Stat will be called and then, if necessary, 911 will be called. The nurse must don personal protective equipment (PPE) (with droplet/contact; SRI-CV Precautions sign) and join the patient at the entrance. Only one family member may remain with a pediatric patient (<16 years) and must also wear a mask. When the ambulance attendants arrive, they take charge of the patient.

If a protected code blue is called, refer to the document ***Prise en charge d'un arrêt cardiorespiratoire dans un Centre de santé communautaire***.