

REQUIRED ORGANIZATIONAL PRACTICES

SAFETY CULTURE

- Accountability for quality
 - Patient safety incident disclosure
 - Patient safety incident management
 - Patient safety quarterly reports
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COMMUNICATION

- Client identification
 - The 'Do Not Use List' of abbreviations
 - Information transfer at care transitions
 - Medication reconciliation as a strategic priority
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 - Safe surgery checklist
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MEDICATION USE

- Antimicrobial stewardship
 - Concentrated electrolytes
 - Heparin safety
 - High-alert medications
 - Infusion pump safety
 - Narcotics safety
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WORKLIFE/WORKFORCE

- Client flow
 - Patient safety: education and training
 - Patient safety plan
 - Preventive maintenance program
 - Workplace violence prevention
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INFECTION CONTROL

- Hand-hygiene compliance
 - Hand-hygiene education and training
 - Infection rates
 - Reprocessing
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RISK ASSESSMENT

- Falls prevention and injury reduction
- Home safety risk assessment
- Pressure ulcer prevention
- Skin and wound care
- Suicide prevention
- Venous thromboembolism prophylaxis

