In light of the ongoing pandemic and direction from NB Public Health on social distancing and to aid in containment of the human coronavirus (COVID-19), the Department of Health is expanding the use of telephone or secure digital media for care that lends itself to a virtual care visit to walk-in clinics, for services which do not require a physical examination.

Effective March 13, 2020, physicians will be permitted to bill service code 1 indicating “COVID-19” in the diagnostic field on the claim for patients with diagnosed or suspected Human Coronavirus. Physicians must include the site code (300 series) of the walk-in clinic on their claim. Please refer to the memo of March 5, 2020 sent to all physicians for the criteria of diagnosed and suspected COVID-19.

For all other virtual care, service code 859 has been established and must include location “0” along with the site code (300 series) of the walk-in clinic on the claim. Please refer to the memo of March 13, 2020 sent to all physicians for the billing criteria and guidelines when using this service code.
All existing criteria previously communicated and outlined in the Physicians’ Manual must be met and documented in order to bill these service codes.

Once more, these new temporary billing guidelines have been created and will be in place for 4 months at which time these guidelines will be reassessed. They are to replace a regular face-to-face patient encounter by the physician.

If you have any questions about these changes, please do not hesitate to contact Practitioner Enquiries at 444-5860 (English), 457-7572 (Bilingual) or the NBMS at (506) 458-8860.

facturation afférents à ce code de service.

Pour utiliser ces codes de service pour la facturation, tous les critères précédemment communiqués et indiqués dans le Manuel des médecins doivent être respectés et consignés dans le dossier du patient.

Une fois de plus, ces directives de facturation temporaires ont été instaurées et seront en vigueur pendant quatre mois, après quoi elles seront réévaluées. Elles visent à remplacer les rencontres en personne réalisées par les médecins.

Si vous avez des questions au sujet de ces changements, n’hésitez pas à téléphoner à Demandes de renseignements des praticiens au 444-5860 (service en anglais), au 457-7572 (service bilingue) ou à la SMNB au 506-458-8860.

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Executive Director / Directeur général
Medicare and Physician Services
Assurance-maladie et services aux médecins