

Install Citrix Workspace App

Install Citrix agent for f5 Remote Access

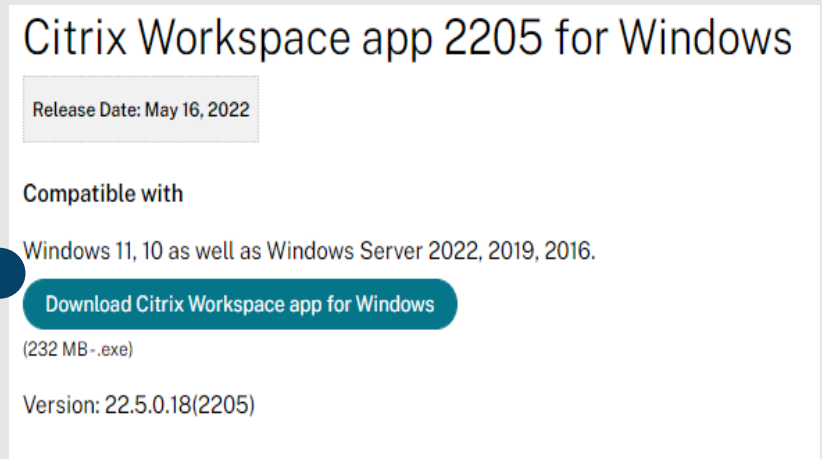
1 Download the Citrix app for Windows

Go to this URL : <https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>.

If prompted there is a newer application, then download that one.

Click on **Download Citrix Workspace app for Windows**.

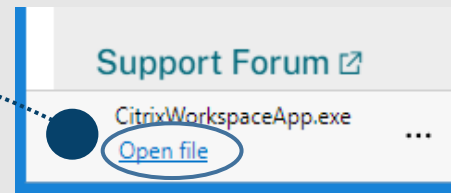
Citrix will download in the browser.



2 Open the file

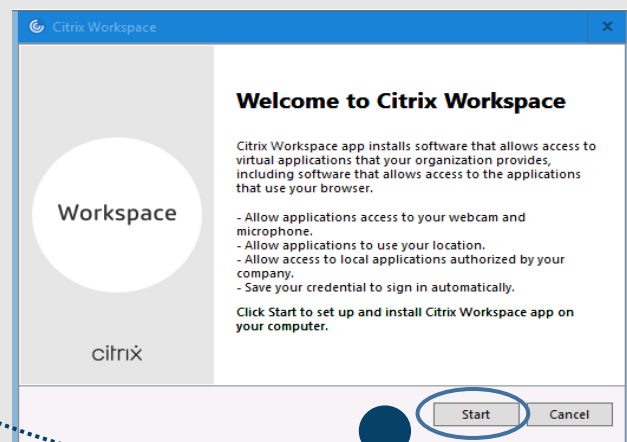
Click on **Open file**.

If there is a prompt to install, click **Yes** on the prompt if you want to install the application.



3 On Citrix Workspace

On the Welcome to Citrix Workspace page, click **Start**.



4 License agreement

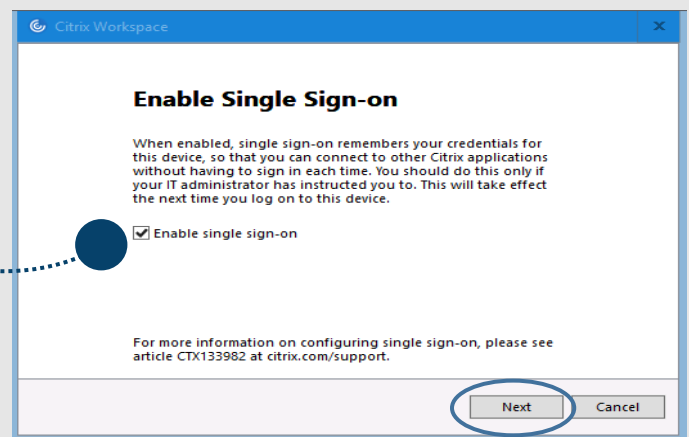
Check off “**I accept the license agreement**”, then click **Next**.



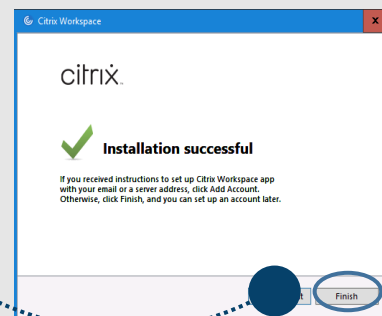
5 Single sign-on

Check off “**Enable single sign-on**” and click **Next**.

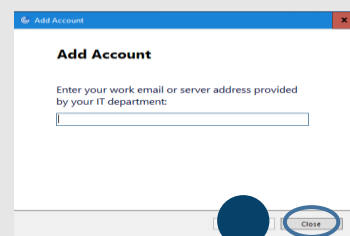
✗ Do not enable “**App Protection**” and click **Install**.



Citrix will now install.
Then click **Finish**.



If you are present with “**Add account**”, click **Close**. – It may prompt on each to reboot – just click **Close**.



For support, do not hesitate to contact your SNB IT Service Desk

Service@snb.ca or 844.354.4357